Process for QMS Certification

01 Certification request

- Complete the Quotation Questionnaire
- Provide the information required

02 Quotation

- HTCert review of submitted data
- Issuance of quotation

03 Application and Contract

- Submit the officially signed application
- HTCert review and contracting

04 Audit programme

- Development of the audit programme
- Appointment of the assessment team

05 QMS Audit

- Stage 1 QMS audit
- Stage 2 QMS audit

06 Non-conformities handling

- Submit CAPAs for all non-conformities

07 Final Review and Certification Decision

- HTCert final review
- Certification decision

08 Certificate Issue

- Issuance of certificates
- Upload of certificates to IAF Database

09 Surveillance

- Implementation of the audit programme and update if needed

10 Recertification

- Prior the expiration of the existing Certificate